

A modern interior space featuring a large, multi-paned skylight in the ceiling that looks out onto a bright blue sky with light clouds. Below the skylight, the ceiling is white with several recessed circular lights. The walls are also white, and a large window with dark frames spans across the lower part of the image, offering a view of a lush, green garden with various trees and plants. In the foreground, a portion of a dark-colored sofa is visible, and a modern, square-shaped pendant light hangs from the ceiling. The overall atmosphere is bright and airy.

**trouble**

# **SHOOTING**

**zip electric blinds.**

Please find link to the **LEARNING HUB** where you will find the latest FITTING INFORMATION, ELECTRICAL INFORMATION & any other relevant information.

We suggest that you familiarise yourself with this information before you attempt to fit the blind.

### [A\) I can't get the zips to feed into the side channels](#)

Due to the nature of the blind ie it is a tensioned product. It can be a bit tricky to insert the zips that are on the fabric into the black zip inserts.

#### **How to insert the zips**

<https://www.youtube.com/embed/bMmLiHPsdp8?feature=oembed>



How to lock off the CTS units (refer to this video before you do this )

[https://www.youtube.com/embed/n\\_OnKDQuRIg?feature=oembed](https://www.youtube.com/embed/n_OnKDQuRIg?feature=oembed)



## B) Zip is coming out of the side channels



## C) Blind looks baggy

The fabric is flexible and will never be as flat as a sheet of glass ( a little bit of rippling down the welded edges of the zips is to be expected). For this reason we state that you should fit the blind higher up in the recess.

Make sure the blind is fitted 100% square and level (check the diagonals).



## **D) Blind doesn't shut**

When fitting large roof blinds it is quite common for the blind to stop/get stuck during travel after installation. This is often due to a higher level of friction on the zip than the spring tension units can pull against. The recommended solution is to pack the side channels to reduce friction on the fabric. This is usually done by adding spacers behind the side channels halfway along their length. The result will be that the channels are closer together in the middle of the blind than at each end. Usually 10-15mm is more than sufficient to reduce the friction enough for the blind to run the full length. The exact amount of packing required will vary with the size of the blind. <https://www.youtube.com/embed/naQPznWQk6M?feature=oembed>



## **E) Blind makes a pinging sound in operation**

This is totally normal. The constant tension springs (cts) units are used to keep the fabric taut. These springs do not operate silently and a pinging/cicking noise can be heard.

## **F) Blind doesn't work**

Our blinds are fully tested before they leave the factory  
If you can't get the blind to work please check your wiring:  
If you can't see anything wrong with the wiring then make sure the remote or wall switch is paired to the blind by pressing the UP and DOWN buttons together until the blind jogs  
If that doesn't work please email us a full description of the problem with any photos and supporting videos to [team@skylight-blinds-direct.co.uk](mailto:team@skylight-blinds-direct.co.uk)